Terms of Service for Williams Tree Services

Effective Date: September 27, 2025

Please read these Terms of Service ("Terms") carefully before using the Williams Tree Services website ("Website") and engaging our arborist services. By accessing the Website or hiring us for services, you agree to be bound by these Terms.

1. Website Use

A. Copyright and Intellectual Property:

All content, text, graphics, logos, and images (including those in the Portfolio and Gallery sections) on this Website are the exclusive intellectual property of Williams Tree Services and are protected by applicable copyright and intellectual property laws. You may not reproduce, distribute, or use any content from this Website without our prior written permission.

B. Accuracy of Information:

The information provided on this Website is for general informational purposes only. While we strive to keep the information up-to-date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability, or availability of the Website or the information, products, services, or related graphics contained on the Website for any purpose.

2. Arborist Services Agreement

A. Estimates and Quotes:

Any price quote or estimate provided by Williams Tree Services, whether verbally, electronically, or on-site, is based on an initial visual inspection of the work scope.

- The final invoice may differ from the initial estimate if unforeseen conditions are discovered upon commencing the work (e.g., extensive decay, internal wiring, or foreign objects within the tree or stump).
- We will make a reasonable attempt to inform the client and obtain approval before proceeding with additional work that significantly alters the price.

B. Scope of Work:

The scope of work is defined in the written quote or agreement provided to you. We are only responsible for performing the specific services agreed upon. Any additional work requested must be agreed upon and priced separately in writing.

C. Property and Access:

The client is responsible for:

- Providing clear access to the work area.
- Notifying Williams Tree Services of any underground utilities, pipes, sprinkler systems, or concealed structures (e.g., invisible fences) that are not publicly marked, especially in the vicinity of stump grinding or excavation. Williams Tree Services is not responsible for damage to unmarked or undisclosed property features.
- Obtaining any necessary permits or approvals from municipalities, homeowners' associations, or neighboring property owners for tree work to be performed.

D. Completion of Work and Cleanup:

Upon completion of the service:

- We will remove all wood, brush, and debris associated with the work, as defined in the final work agreement.
- While we strive for thorough cleanup, some wood chips, sawdust, or minor surface disturbances, particularly around stump grinding areas, may remain.

3. Payment Terms

A. Invoice and Payment:

Payment is due upon completion of the service unless prior written arrangements have been made.

- Acceptable forms of payment will be specified on the invoice.
- Invoices not paid within the specified terms (usually 30 days) may be subject to a late payment fee and/or interest charges.

4. Limitation of Liability

Williams Tree Services is committed to safety and professional standards. However, the client agrees that:

- We are not responsible for natural damage to trees after service (e.g., damage from storms, disease, or pests) or for the natural consequences of pruning (e.g., leaf drop, seasonal changes).
- In no event shall Williams Tree Services, its employees, or contractors be liable for any
 indirect, incidental, special, or consequential damages arising out of or in any way connected
 with the performance of our services, including, but not limited to, damage to sidewalks,
 driveways, or landscaping due to vehicle weight, equipment operation, or falling debris,
 provided the work was performed with reasonable care.

• Our liability for any claim related to our services is limited to the total amount paid by the client for the specific service provided.

5. Governing Law

These Terms shall be governed and construed in accordance with the laws of the Province of Ontario, Canada, without regard to its conflict of law provisions.

6. Changes to Terms

We reserve the right, at our sole discretion, to modify or replace these Terms at any time. We will indicate the date of the latest revision at the top of this document. Your continued use of the Website or engagement of our services after any such changes constitutes your acceptance of the new Terms.

7. Contact Information

Questions about these Terms of Service should be sent to us at:

Email: williams_tree_service09@yahoo.ca

• Phone: (519) 355-0457